

ONUR ERTEN

GÖLCÜK/KOCAELİ

T: 0530 *** ** **

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Summary

A dedicated supervisor and coordinator with high communication skills, proven experience in the process improvement. Organized, detail-oriented, and extremely skilled at gathering, synthesizing, and editing information to achieve overall objectives. Able to prioritize effectively to accomplish multiple tasks and stay calm under extreme pressure.

Coordinating Turkey, Algeria, Iran, Egypt, Nigeria and ever-growing plants' Quality departments. Supplier management, spreading good practices among the plants, standardization and simplification of the processes, carrying all Hygiene plants' good production capabilities to the same level. Expertise on PE films, flexible packaging, nonwoven, and process management. Training global quality personnel. By 2017; %40 foreign travel and ~2.000 man/hour training given globally.

Experience

Global Quality Assurance & Cont. Improvement Senior Specialist, HAYAT KİMYA SAN. A.Ş.
Başiskele, Kocaeli — 2016 - Current

- ✓ Coordinating Turkey, Algeria, Iran, Egypt, Nigeria and ever-growing plants all over the World.
- ✓ Supplier management, spreading good practices among the plants, process standardization.
- ✓ Establishing new investments' Quality laboratories.
- ✓ Carrying all plants' good production capabilities on the same level.
- ✓ Training global quality personnel.

Quality Assurance Engineer, HAYAT KİMYA SAN. A.Ş.
Başiskele, Kocaeli — 2012 - 2016

- ✓ Creating, applying and evaluating Incoming Quality Control plan of HAYAT Hygiene plants for all raw & packaging materials.
- ✓ Coordinating Algeria, Iran, Egypt and Nigeria plants' QA teams, evaluating their KPI's and implementing all process improvements to the respective plants.
- ✓ Informing all HAYAT Hygiene plants' raw & packaging material problems to the suppliers and tracking their root cause – corrective actions in 8D format.
- ✓ Participating supplier audits and managing supplier meetings to evaluate how we can carry our processes onward and for the supplier quality assurance.
- ✓ Training all new plants' Quality Department personnel in Yeniköy.

Accomplishments

- In 2014 and 2015, I've decreased supplier defected block amount ppm values 5 times lower compared to 2013, which resulted 58% decrease in total supplier defected block amounts compared to 2014.
- Raw material improvement: resulting %27 increased amount for each shipment which lowers the freight costs and increased production efficiency by %22 for this material.

SAP-QM Key User, HAYAT KİMYA SAN. A.Ş.
Başıskele, Kocaeli — 2014 - Current

- ✓ Coordinating IT projects running in the department.
- ✓ Participating SAP ERP system setups of the new Hygiene plants, managing QM module and supporting the other module managers.
- ✓ Understanding Quality Departments' needs, presenting project requests and designing it with SAP master data team.
- ✓ Solving or referring IT and SAP-QM and its related module (WM, MM and PP) problems of the department.
- ✓ Training Quality Departments' personnel on SAP-QM.

Accomplishments

● **ASP.NET Based Software to Track Hygiene Plant's Supplier Complaints**

*Gathers information in one base, allowing multiple locations' supplier nonconformity management.

*1 master account, and unlimited user accounts, with different authorization profiles.

*Allows file upload for the related nonconformity records.

Production Responsible, NSK Armatür A.Ş.
Odunpazarı, Eskişehir — 2011-2012

- ✓ Supervising Ni – Cr coating section's production and quality personnel.
- ✓ Analyzing and replenishing coating pools' chemical properties.

Education

Eskişehir Osmangazi University
Chemistry — 2005-2010

I've studied 1 year English prep. and 4 years Chemistry in Science Faculty. Translated scientific articles English – Turkish – English during these 5 years.

Language Skills

- **English:** Professional working competence
- **German:** Elementary
- **Spanish:** Elementary

Computer Skills

- MS Office 2003 + Excel VBA, SAP ERP, Quality Window, EBA,

Personal Information

- **Year of Birth:** 1987
- **Driving License:** B Class
- **Marital Status:** Married
- **Military Service:** Completed (2011)

References

Available on request.